

Enable Cookies User Guide

Windows Devices

1. In **Internet Explorer**, press **More icon > Settings**
2. Select or clear **Allow cookies on my phone** to permit or block cookies from being saved on your phone.



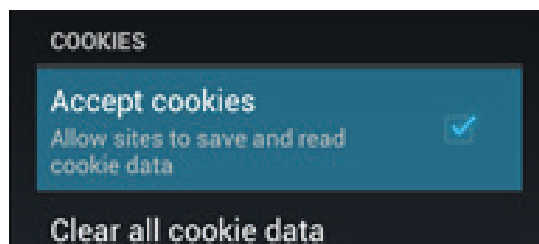
Apple Devices

1. From the homescreen, open **Settings** and scroll down to **Safari**
2. Change **Accept Cookies** to **Always**
3. Ensure **Javascript** is also turned on
4. Close Settings by pressing the **Apple Home Button**



Android Devices

1. Open the **Browser**
2. Go to **Menu > Settings > Privacy & Security**
3. Ensure **Accept Cookies** is checked or turned on



If you are still unable to connect to the internet, please contact our helpdesk on 0344 848 9555 or email support@wifispark.com