

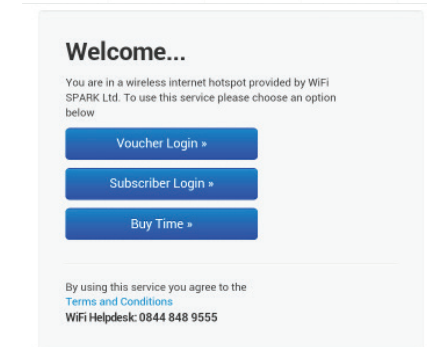
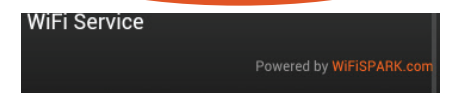
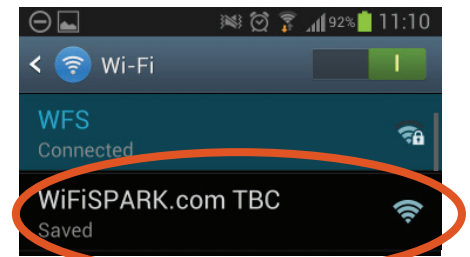
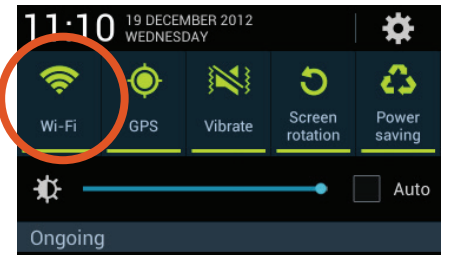
Samsung Galaxy User Guide

How to connect.

1. Pull down **notification** bar at the top of the screen
2. Press and hold the **Wi-Fi option**
3. Locate **WiFi SPARK HotSpot.com**
4. Press to connect
5. Once connected you may be notified to Sign in to a Wi-Fi network
6. Pull down the **notification** bar from the top of the screen and click on the notification

This will take you to the User Experience portal where you will need to buy time or log in.

After you have successfully connected you will then be able to browse to your desired web page.



Common Issues.

If you are having problems connecting, but your network seems OK there are a few things to try.

1. Whilst your browser is open, press Menu button -> **Settings** -> **Privacy & Security**
 - Clear cookies and ensure the '**Accept cookies**' is checked

If that doesn't work

2. **Menu button – Settings -> Advanced**
 - '**Block pop-ups**' may need to be un-checked if you are having trouble seeing how much time you have left after you have bought time or logged in.

If you are still unable to connect to the internet, please contact our helpdesk on 0344 848 9555 or email support@wifispark.com

